



‘Annexure A’

(pursuant to BSE Notice no. 20220614-15 dated 14-Jun-2022, NSE Circular Ref No.: 11/2022 dated 03-Jun-2022 and CDSL Communique CDSL/IG/DP/2022/468 dated 17-Aug-2022 & CDSL/IG/DP/2022/653 dated 10-Nov-2022 as amended)

Investor Grievance Escalation Matrix:

Details of	Contact Person	Address	Contact No.	Email Id	Working hours
Investor Grievance Email ID	N.A.	N.A.	N.A.	investorgrievance@bcbbrokerage.com	N.A.
Customer care/Client Servicing	Sameer Nandoskar (Broking + DP)	1207A, P.J. Towers, Dalal Street, Fort, Mumbai - 400001	+91 22 22720000 (Extn: 119)	bbplmumbai@gmail.com	Monday to Friday 9:00 am to 3:30 pm
Head of Customer Care/ Client Servicing	Vimal Chandak (Broking + DP)		+91 22 22720000 (Extn: 124)	bbplmumbai@bcbbrokerage.com	Monday to Friday 9:00 am to 3:30 pm
Compliance Officer	Manish Mourya (Broking + DP)		+91 22 22720000 (Extn: 121)	complianceofficer@bcbbrokerage.com	Monday to Friday 9:00 am to 3:30 pm
Chief Executive Officer (CEO)	Uttam Bagri (Broking + DP)		+91 22 22720000 (Extn: 103)	uttam@bcbbrokerage.com	Monday to Friday 9:00 am to 3:30 pm

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with SEBI at <https://scores.gov.in/scores/Welcome.html> or

- BSE at <https://bseers.bseindia.com/ecomplaint/frmlInvestorHome.aspx>
- NSE at <https://investorhelpline.nseindia.com/NICEPLUS/>
- Depository at <https://www.cdslindia.com/Footer/grievances.aspx>
- ICCL Clearing Corporation <https://www.icclindia.com/Static/downloads/contactus.aspx>

Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchangeportal/ Depository portal