

**‘Annexure A’**

**Investor Grievance Escalation Matrix pursuant to BSE Notice no. 20220614-15 dated 14-Jun-2022:**

<b>Details of</b>	<b>Contact Person</b>	<b>Address</b>	<b>Contact No.</b>	<b>Email Id</b>
Customer care	Vimal Chandak	1207A, P.J. Towers, Dalal Street, Fort, Mumbai - 400001	+91 22 22720000	investorgrievance@bcbbrokerage.com
Head of Customer Care	Vimal Chandak			bbplmumbai@bcbbrokerage.com
Compliance Officer	Uttam Bagri (Stock Broking) Yojana Pednekar (Depository Participant)			complianceofficer@bcbbrokerage.com
Chief Executive Officer (CEO)	Uttam Bagri			complianceofficer@bcbbrokerage.com

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with SEBI at <https://scores.gov.in/scores/Welcome.html> or Exchange at <https://bseers.bseindia.com/ecomplaint/firmInvestorHome.aspx>

Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchangeportal